



**PATRICK PUNCHS**  
HOTEL LIMERICK

## **GUEST DIRECTORY – PATRICK PUNCHS**

**ACCOMMODATION** - In addition to our daily service our staff will provide any extra items you may require i.e extra pillows, blankets. Dial 0

**ATM** – There is an ATM machine located opposite the hotel outside the National Irish Bank and also in the SPAR shop.

**BREAKFAST** – Breakfast is served Monday – Sunday 7.30am to 10.30am in Dish restaurant. Should you require an earlier breakfast please contact the front desk the previous evening and they will be happy to arrange a continental breakfast. Dial 0

**CAR PARKING** – There is an under ground car park which is complimentary for our guests and in addition there is surface car parking.

**CHECK OUT TIME** – Check out time is 12.00pm (noon). Arrangements can be made with the front desk should you wish to extend this. A fee will apply. Luggage can be stored at the front desk. Dial 0.

**CHEMIST** – There is a chemist located directly opposite the hotel.

**CIGARETTES** – Cigarettes may be purchased from a vending machine located in Patrick Punch's bar. Dial 4410. It is an offence to smoke indoors in the Republic of Ireland. For your comfort and convenience we have a courtyard where smoking is permitted.

**COTS** – Travel cots are available for infants on request from the front desk.

**DOCTOR & DENTIST** – Please contact the front desk who will gladly make any necessary arrangements. Dial 0.

**DINNER** – Dinner is served between 6.00pm and 10.00pm in Dish restaurant. Reservations are required please dial 4420 or contact the front desk by dialing 0.

**DISABLED GUESTS** – For special assistance please contact the front desk. Dial 0.

Patrick PUNCHS Hotel  
Punch's Cross, Limerick  
Tel : 061 460800  
Fax : 061 424080  
E-mail: [info@patrickpunchshotel.com](mailto:info@patrickpunchshotel.com)

**DO NOT DISTURB** – Please use the sign provided on your door handle to indicate that you do not want to be disturbed. If you do not wish to receive phone calls please advise reception.

**DRESS CODE** – Dress code in the restaurant & bar is smart casual.

**EMERGENCY** – In the event of an emergency please contact reception who will advise the Duty Manager immediately.

**EXPRESS CHECK OUT** – provided on request.

**FAX** – The front desk will ensure all faxes are delivered to your room. Dial 0.

**FIRE INSTRUCTIONS** – Please familiarize yourself with the notice at the back of the bedroom door. For those with impaired hearing please notify the front desk. For your safety there are automatic fire detection and smoke monitors fitted throughout the hotel.

**FLORISTS** – The front desk will be happy to assist you with any requirements you may have. Dial 0

**GUEST QUESTIONNAIRE** – There is a guest questionnaire located in our guest directory folder. Your comments would be greatly appreciated.

**HAIRDRYER** – There is a hairdryer in each room.

**INTERNATIONAL PHONE CALLS & DIALLING CODES** – To place an international call please dial 9 for an outside line, wait for the dial tone then dial 00 followed by the International Dialing code and then the number. Listed below for your convenience are the International Dialing Codes. Should a country not be listed please contact the front desk. Dial 0

Example of dialing the UK:- Dial 9 + 0044 omit the first 0 of the area code then the number.

**AT&T Operator** – Dial 9 for outside line followed by 1800 550 000

**MCI Operator** – Dial 9 for outside line followed by 1800 551 001

**Sprint Operator** – Dial 9 for outside line followed by 1800 552 001

**INTERNET ACCESS** – there is a surfbox located in the lobby of the hotel – there is a charge for this service. Broadband is installed in all bedrooms & WiFi throughout all public areas of the hotel – these are complimentary.

**LAUNDRY/DRY CLEANING** – We offer a daily service. Laundry bags & a laundry/dry cleaning list are in your room. Please contact reception prior to 9.00

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**a.m. if you would like your laundry returned on the same evening. (Service not available Sundays & Bank Holidays).**

**LEISURE CENTRE – Our leisure centre is located on the first floor and is open Monday - Friday from 7.00am to 10.00pm & Saturday & Sunday from 8.00am to 8.00pm. This is complimentary for hotel guests. Please Dial 4405 for further information. Towels are provided at the leisure centre.**

**MAIL – The front desk will be delighted to post any letters or postcards. Stamps are available for purchase. Dial 0**

**MAINTENANCE –The utmost care is taken to ensure that your room is in perfect condition. Should you experience any defect please contact the front desk to ensure necessary action is taken immediately to rectify any problem. Dial 0.**

**MANAGEMENT – To contact the manager on duty please Dial 0.**

**MESSAGES – The front desk will be happy to take any messages in your absence and have them delivered to your room. Messages can also be left on voicemail on your telephone. Dial 0.**

**NEWSPAPERS – Newspapers are available at reception & in Dish restaurant. These are complimentary.**

**PATRICK PUNCH'S PUB – Relax in the friendly atmosphere where our staff are waiting to serve you. Dial 4410. Opening hours are:**

**Monday – Thursday 10.30 a.m – 11.30 p.m.**

**Friday 10.00am – 12.30am**

**Saturday 10.30 a.m. – 12.30 a.m.**

**Sunday 10.30am – 11.00 p.m.**

**PORTERS – Should you require luggage assistance please contact reception.**

**PUBLIC PAYPHONES – a public payphone is located just outside the hotel.**

**ROOM TO ROOM PHONECALLS – Dial 4 followed by the room number.**

**SAFE KEEPING – The Manager on Duty will be happy to store any valuable items for you in the Managers safe.**

**TAXIS – Should you require a taxi please contact the front desk. Dial 0**

**TELEVISION & RADIO** – For full listing of television and radio channels please refer to the back of this guest directory.

**TOILETRIES** – Extra toiletries are available at reception.

**TOWELS** – Should you require any extra towels please contact reception. We would request that you re-use your towels to help us protect our environment. Please hang the towels up that you want to re-use otherwise place them in the bath.

**TYPING** – Please contact reception for your typing requirements. Letters & brief documents can be processed for a charge.

**UMBRELLAS** – in the event that it is raining please contact reception for the use of a complimentary umbrella during your stay

**WAKE UP CALLS** – To arrange for an early morning call please contact the front desk. Dial 0



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*Dear Guest,*

*I would like to take this opportunity to welcome you to Patrick PUNCHS Hotel.*

*Our philosophy at Patrick PUNCHS Hotel is to ensure our guests are provided with the highest level of service, quality and satisfaction.*

*I certainly hope this describes your experience with us and that you will be back to see us soon where a warm welcome & smile will always be there waiting.*

*If I can be of any assistance during your stay please do not hesitate to contact me.*

*Yours faithfully*

Thelma Wijngaard  
*General Manager*

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## **TELEVISION CHANNELS**

<b>1</b>	<b>-</b>	<b>RTE1</b>
<b>2</b>	<b>-</b>	<b>RTE2</b>
<b>3</b>	<b>-</b>	<b>TV3</b>
<b>4</b>	<b>-</b>	<b>TG4</b>
<b>5</b>	<b>-</b>	<b>BBC1</b>
<b>6</b>	<b>-</b>	<b>BBC2</b>
<b>7</b>	<b>-</b>	<b>ITV</b>
<b>8</b>	<b>-</b>	<b>ITV2</b>
<b>9</b>	<b>-</b>	<b>ITV3</b>
<b>10</b>	<b>-</b>	<b>CITV</b>
<b>11</b>	<b>-</b>	<b>BBC NEWS 24</b>
<b>12</b>	<b>-</b>	<b>CBBC</b>
<b>13</b>	<b>-</b>	<b>MUSIC CHANNEL</b>

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